

Parent Survey 2021 Comparison Chart

		May 2021 91 responses		November 2019 41 responses		National Data	November 2018 56 resp.
1	My child is happy at this school		Positive / Negative		Positive / Negative		Positive / Negative
	Strongly Agree	52%	90%	45%	90%	86%	89%
	Agree	38%		45%			
	Don't know	2%	2%	0%	0%	1%	0%
	Disagree	7%	8%	10%	10%	13%	10%
	Strongly Disagree	1%		0%			
2	My child feels safe at this school						
	Strongly Agree	56%	96%	50%	98%	88%	95%
	Agree	40%		48%			
	Don't know	3%	3%	0%	0%	1%	0%
	Disagree	1%	1%	2%	2%	10%	6%
	Strongly Disagree	0%		0%			
3	This school makes sure its pupils are well behaved						
	Strongly Agree	29%	82%	19%	76%	80%	82%
	Agree	53%		57%			
	Don't know	7%	7%	17%	17%	3%	4%
	Disagree	8%	11%	7%	7%	16%	15%
	Strongly Disagree	3%		0%			
4	My child has been bullied and the school dealt with the bullying quickly and effectively.						
	My child has not been bullied in school	82%	82%	74%	74%	60%	
	My child has been bullied in school	18%	18%	26%	26%	40%	
	Dealt with: Strongly Agree	54%	59%	27%	73%	30%	
	Dealt with: Agree	5%		46%			
	Dealt with: Don't know	28%	28%	8%	2%	20%	
	Dealt with: Disagree	6%	12%	10%	20%	30%	
	Dealt with: Strongly Disagree	6%		10%			
5	UTCN makes me aware of what my child will learn during the year						
	Strongly Agree	19%	59%	19%	71%	71%	
	Agree	40%		52%			
	Don't know	16%	16%	0%	0%	3%	
	Disagree	22%	25%	24%	29%	26%	
	Strongly Disagree	3%		5%			
6	When I have raised concerns with UTCN they have been dealt with properly						
	I have not raised any concerns	41%	41%	31%	31%	26%	
	I have raised a concern:						
	Dealt with: Strongly Agree	25%	45%	33%	64%	54%	
	Dealt with: Agree	20%		31%			
	Dealt with: Don't know	7%	7%	0%	0%	2%	
	Dealt with: Disagree	4%	7%	5%	5%	18%	
	Dealt with: Strongly Disagree	3%		0%			

7	Does your child have special educational needs						
	Yes	19%		19%			
	No	81%		81%			
8	My child has SEND, and the school gives them the support they need						
	Strongly Agree	33%	80%	13%	63%		
	Agree	47%		50%			
	Don't know	13%	13%	25%	25%		
	Disagree	7%	7%	12%	12%		
	Strongly Disagree	0%		0%			
9	UTCN has high expectations for my child						
	Strongly Agree	49%	90%	49%	95%	84%	
	Agree	41%		46%			
	Don't know	5%	5%	3%	3%	5%	
	Disagree	6%	6%	2%	2%	11%	
	Strongly Disagree	0%		0%			
10	My Child does well at UTCN						
	Strongly Agree	53%	90%	37%	81%	85%	
	Agree	37%		44%			
	Don't know	7%	7%	12%	12%	3%	
	Disagree	3%	3%	7%	7%	12%	
	Strongly Disagree	0%		0%			
11	I receive valuable information from the school about my child's progress						
	Strongly Agree	45%	82%	24%	73%	83%	90%
	Agree	37%		49%			
	Don't know	2%	2%	5%	5%	2%	2%
	Disagree	14%	15%	20%	22%	15%	9%
	Strongly Disagree	1%		2%			
12	There is a good range of subjects available to my child at this school						
	Strongly Agree	43%	93%	39%	90%	90%	
	Agree	50%		51%			
	Don't know	1%	1%	5%	5%	2%	
	Disagree	6%	6%	5%	5%	8%	
	Strongly Disagree	0%		0%			
13	My child can take part in clubs and activities at this school						
	Strongly Agree	22%	62%	24%	66%	89%	
	Agree	40%		44%			
	Don't know	26%	26%	30%	30%	4%	
	Disagree	12%	16%	2%	2%	7%	
	Strongly Disagree	4%		0%			

		May 2021		November 2021		National Data	November 2018
14	UTCN supports my child's wider personal development						
	Strongly Agree	26%	71%	24%	80%	75%	
	Agree	45%		56%			
	Don't know	17%	17%	15%	15%	8%	
	Disagree	8%	12%	3%	5%	17%	
	Strongly Disagree	4%		2%			
15	Would you recommend this school to another parent?						
	Yes	97%	97%	95%	95%	83%	91%
	No	3%	3%	5%	5%	17%	9%
	My child received a good quality online education during lockdown						
	Strongly Agree	41%	89%				
	Agree	48%					
	Don't know	2%	2%				
	Disagree	6%	9%				
	Strongly Disagree	3%					
	My child was well supported by UTCN staff during Lockdown thos year.						
	Strongly Agree	45%	84%				
	Agree	39%					
	Don't know	5%	5%				
	Disagree	10%	12%				
	Strongly Disagree	2%					
	I am concerned that my child is behind in their education because of the pandemic						
	Strongly Agree	14%	41%				
	Agree	27%					
	Don't know	7%	7%				
	Disagree	40%	52%				
	Strongly Disagree	12%					

2021 and 2019 data collected anonymously on Survey Monkey, 2018 data taken from Parent View
 Questions updated in 2019 to reflect changes to OFSTED Parent View questions
 National data taken from Parent View April, 2020 Management Information for Secondary Schools
 National Data is based on Secondary School submissions

Total responses May 2021

- Year 10 - 38
- Year 11 - 22
- Year 12 - 17
- Year 13 - 14

Improvement on previous survey or 90% and above
70% and above
Below 70%

In addition to answers received from the survey, we received a large number of comments in the free text box. These are summarised below:

Issue	Leadership Team Response
36 Positive Comments	
Son/daughter is happy and enjoys school – 15 responses	Thank you! These comments have been shared with staff and are much valued.
Supportive learning environment – 6 responses	
Great teachers – 5 responses	
Good lockdown support - 5 responses	
Excellent progress – 2 responses	
Good communication - 2 responses	
Great curriculum offer – 1 response	
14 Concerns	
More availability for F1 extra-curricular activity – 2 responses	F1 has been very popular this year and we are looking into increasing capacity from September.
More information on extra-curricular activities – 1 response	We will add this to our website.
Too much discipline – 1 response	We have a clearly published Behaviour Policy which we follow. We appreciate that our Policy will differ from students' previous schools.
No discipline – 1 response	
Poor behaviour – 1 response	Good behaviour is a prerequisite for learning and maintaining good order in the classroom is fundamental to our operation.
My child is bullied – 1 response	Please raise this with your son/daughter's Year Lead. We will take immediate action.
Couldn't meet Headteacher – 1 response	We were surprised to hear this. The Headteacher is highly visible in the school and can be contacted via his PA and an appointment made at a time to suit.
Teachers are unprofessional – 1 response	We pride ourselves on the professionalism of our staff. Please pass your concern onto the Headteacher who will investigate.
Child not pushed hard enough academically – 1 response	We were disappointed to read this. Please let your child's teacher know and we will look into providing extra challenge for your son/daughter.
Uniform sale was disorganised	We will work with our uniform supplier, V&J to ensure that all uniform sales are well organised.
Dates of events are not clear	We endeavour to communicate key dates as they arise. From September, we will be publishing a printed guide so that all events are clearly identified from the start of the year.
Poor communication	We do send out many communications, mainly via email. We would ask that you let us have your current email address so that you receive all our communications.
More lunchtime activities	To allow for travel times at the end of the school day, lunchtime is only 30-minutes long and this restricts the opportunity for meaningful activities. Instead, a variety of after-school activities are available.